Baita Zelda **Booking Request Form** Trepalle.Livigno Your Name **FAX THIS FORM TO:** +44 870 486 5532 Your address Upon acceptance of your booking your contract will be with: Pan Forex Investments Limited Fax: +44-870-486-5532 Email: apartments@e-f-s.net Telephone Fax Email Start date required Rate quoted Deposit paid* Sat Sat dd/mm/yyyy * if booking was provisionally confirmed as available by us proof of payment by bank transfer must be provided Other persons in your party Name Name Age 8 3 9 4 10 5 11 12 6 I have read and hereby accept the terms and conditions of booking for Baita Zelda Your signature Payment methods: -OR-**EURO ONLY BANK TRANSFER CREDIT CARD** (Quote email address + start date of booking + apartment number as reference) Card type: Bank: Credito Valtellinese, Plaza dal Comun 45, 23030 Livigno (SO), Italia Card Number:__ **BIC/SWIFT: BPCVIT2S** EURO IBAN: IT 46 N 05216 52200 000000002708 Account No: 000002708 Expiry: It is important that you pay the transfer fees on your own. Do not tell _(last 3 digits on signature strip on back of card) your bank that we have to pay your wire transfer fees. Fee sharing is You hereby confirm that this is your card and the name telephone number and also not allowed. You have to pay the whole fees. If you tell them that we have to pay all or part of the fees, we can not confirm your the billing address associated with this card match the details you have provided above. By signing above you have agreed to authorise us to charge amounts due booking because not enough money will arrive.

ZELDA

to this card. The charge will appear on your credit card statement as BAITA

Baita Zelda

Trepalle.Livigno

Rental Booking Terms and Conditions

- 1. Baita Zelda is offered for rental subject to confirmation by us to the renter ("the client").
- 2. To reserve Baita Zelda the client should complete and sign this reservation form and return it together with payment of the initial deposit (30% of the total due). Following receipt of the reservation form and deposit we will send a confirmation statement. (This is the formal acceptance of the booking). Baita Zelda and its facilities will only be available to persons named on the booking form. Sub-letting, sharing or assignment is prohibited. Following acceptance of your booking Baita Zelda may accept changes to the named party members, but reserve the right to refuse to do so.
- 3. The balance of the payment is due not less than 6 weeks before the start of the accommodation period. If payment is not received by the due date, Baita Zelda reserves the right to give notice in writing that the reservation is immediately cancelled and the deposit is forfeited. In this event clause 4 of these booking conditions will apply. Reservations made within 6 weeks of the start of the rental period require full payment at the time of booking.
- 4. Subject to clauses 2 and 3 above, in the event of a cancellation by the Client, if more than 6 weeks before the arrival date, then we will refund in full any monies paid less a 30% administration charge. If the client cancels the booking after having paid in full, the following refunds as percentages of the total sum less the deposit will be made: more than 6 weeks before the holiday start date 70% refund, less than 6 weeks before the holiday start date no refund will be given. (It is strongly recommended that the clients insurance includes cancellation cover).
- 5. Baita Zelda will be available from 16:00 on the first day until 10.00 on the last day. Baita Zelda will not be obliged to offer the accommodation before the time stated and the Client will not be entitled to remain in occupation after the time stated.
- 6. The Client agrees to be a considerate resident and to take good care of Baita Zelda. If you break something please try to replace it during your stay. If you cannot repair or replace the item then please inform us so a replacement or repair can be carried out in good time for the next guests. Further, the client will be liable for any damage caused by themselves or their party. Any such costs will first be deducted from the damage deposit left with the Caretaker on arrival and any amount in excess of this will be invoiced and must be paid before departure.
- 7. Outside shoes and outside recreation equipment must not be brought into living spaces. Skis bikes etc to be stored in the garage, and outside shoes to be placed in shoe racks inside the front door of each apartment. Smoking inside Baita Zelda is strictly forbidden. Should you wish to smoke outside, please use an ashtray and dispose of smoking refuse carefully and

- considerately No pets without prior arrangement. The Client also agrees not to act in any way which would cause any disturbance or nuisance to those residents in neighbouring properties.
- 8. The client will report to us any defects in Baita Zelda or breakdown in equipment or appliances in Baita Zelda, and arrangements for repair and/or replacement will be made as soon as possible.
- 9. Baita Zelda will not be liable to the Client for:
 - a. Any temporary defect or stoppage in the supply of public services to Baita Zelda, nor in respect of any equipment or appliance in Baita Zelda.
 - b. For any loss, damage or injury which is the result of adverse weather conditions, strikes or other matters beyond the control of Baita Zelda.
 - c. For any loss, damage or inconvenience caused to or suffered by the Client if Baita Zelda will be destroyed or substantially damaged before the start of the accommodation period and in any such event, Baita Zelda will, within seven days of notification to the Client, refund to the Client all sums previously paid in respect of the rental period.
- 10. Under no circumstances will Baita Zelda's liability to the client exceed the amount paid to Baita Zelda for the accommodation period.
- 11. Descriptions given by us and on our website www.baitazelda.com are to the best of our knowledge correct at the time of publication.
- 12. It is a condition of booking with Baita Zelda that all persons staying with Baita Zelda have adequate insurance cover for their holiday, their possessions and possible consequences of the activities they undertake.
- 13. Any breach of these terms and conditions by the client will entitle Baita Zelda to terminate the agreement without notice or refund.

Last revision: 12/12/2016